

Electronic Disputed Transaction form

SL 16

Customer's Information

		Date:
First Name:	Last Name:	
Mobile:	Phone:	
Email:	Branch:	
Membership Number:	Poro Card Number:	

Transaction Information

Date:	Time am/pm:	Amount (K):
Source of Transaction: ☐ ATM ☐ EFTPOS	Merchant Name:	
Location: ☐ BSP ☐ ANZ ☐ WESTPAC ☐ KINA		

Customer's Dispute Explanation

Date:	Signature:

Important: It is a **MUST** to attach a copy a valid ID and a copy of the Cardholder's disputed transaction receipt or a bank statement copy.

Office Use:

Officer's Name:	☐ Amount Statement	Signature:
Date Recieved:	☐ EFTPOS Receipt	
Disputed Number:	☐ ATM Receipt	
Terminal Number:		